

# RFC 2350 PATIKAB-CSIRT

## 1 Document Information

This document contain PATIKAB-CSIRT descriptions according to RFC 2350 which include the basic information about PATIKAB-CSIRT, responsibility, offered services, and contact information.

### 1.1 Date of Last Update

This is version 1.0 that published on 15 April 2021.

### 1.2 Distribution List of Notification

There are no distribution list of notification about document updates.

### 1.3 Locations where this Document May Be Found

Current version of this document is available on :  
PatiKab-CSIRT website (Indonesian and English Version)

### 1.4 Authenticating this Document

This documents has been signed Patikab-CSIRT PGP Key. See section 2.8 for more information.

### 1.5 Document Identification

This documents attributes :

Title : RFC 2350 PatiKab -CSIRT;

Version : 1.0;

Date of Publication : 15 April 2021;

Expiration Date : This document is valid until an update is published.

## 2 Contact Information

### 2.1 Name of the Team

*PatiKab - Computer Security Incident Response Team (CSIRT)*

Abbreviated : PatiKab-CSIRT.

### 2.2 Address

Jl. R. A. Kartini, Kaborongan, Pati Lor, Kec. Pati, Kabupaten Pati, Jawa Tengah  
59111

### 2.3 Time Zone

Jakarta (GMT+07:00)

### 2.4 Telephone Number

(0295) 381127

### 2.5 Fax Number

(0295) 382360

**2.6 Other Telecommunication**

None

**2.7 Electronic Mail Address**

csirt[at]patikab.go.id

**2.8 Public Key and other Encryption Information**

Bit : 4,096

ID : PatiKab-CSIRT <csirt@patikab.go.id>

Key Fingerprint: C4B6B6B28C18660C5AE6B1A2B4289BB15BB7A0DD

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=Ic5t

-----END PGP PUBLIC KEY BLOCK-----

This PGP Key is available on PatiKab-CSIRT website.

## 2.9 Team Members

Chief of PatiKab-CSIRT is Head of Dinas Komunikasi dan Informasi (Diskominfo) of Pati Regency. Team members are composed of entire Diskominfo staff and Regional Government Organization as Government Cyber Agents.

## 2.10 Other Information

None

## 2.11 Note on Contacting PatiKab-CSIRT

Preferred method to contact PatiKab-CSIRT is by e-mail at [csirt\[at\]patikab.go.id](mailto:csirt[at]patikab.go.id) or call (0295) 381127 at working hours.

## 3 Charter

### 3.1 Vision

- 1 Establish a Secure, Reliable, and Trustworthy Smart City Application and Information Technology, in the working environment of government agency in Pati Regency – Central Java – Indonesia, as a form of prime services (quick, precise, effective, and efficient) to the public.
- 2 Acculturation of Cyber Security Awareness in the general public and Regional Government environment in Pati Regency – Central Java – Indonesia.

### 3.2 Mission

- 1 Build, Coordinate, Collaborate, and Operate the mitigation system, crisis management, prevention and recovery against cyber security incidents in the Pati Regency regional government sector.
- 2 Building the capacity for cyber security incidents prevention and recovery resource in the Pati Regency regional government sector.
- 3 Information exchange, Training and exercises, Risk and vulnerability assessments, Penetration Testing, Data synthesis and analysis, Operational planning and coordination, Watch security operations center (SOC), and Incident response and recovery (CSIRT).

### 3.3 Constituency

PatiKab-CSIRT constituents encompasses the entire Pati Regency Regional Government.

### **3.4 Authority**

PatiKab-CSIRT had the authority to do Incident Preventions, Mitigations, Investigation and Impact Analysis, as well as Post-Incident Recovery for the governments. PatiKab-CSIRT perform preventions and recovery according to its constituents wish.

## **4 Policies**

### **4.1 Types of Incidents and Levels of Support**

PatiKab-CSIRT managed incidents:

- a. Web Defacement;
- b. Distributed Denial Of Service (DDOS);
- c. Malware;

Support given by PatiKab-CSIRT to the constituents may vary according to the type and impact of the incidents.

### **4.2 Cooperation, Interaction and Disclosure of Information**

PatiKab-CSIRT cooperate and share information with other CSIRT or cyber security organization. PatiKab-CSIRT threat every incoming information as confidential.

### **4.3 Communication and Authentication**

For usual, non-confidential information, PatiKab-CSIRT can be contacted using unencrypted/plain-text e-mail and telephone. For sensitive/restricted/confidential information, PGP-Encrypted e-mail is recommended.

## **5 Services**

### **5.1 Reactive Services**

Main priority services offered by PatiKab-CSIRT include:

#### **5.1.1 Notification Service of Reported Cyber Incident.**

Service provided by PatiKab-CSIRT in the form of notification of occurred cybersecurity incident to the electronic system owner and statistical information related to PatiKab-CSIRT services.

#### **5.1.2 Incident Management and Recovery Service**

Service provided by PatiKab-CSIRT in the form of coordination, analysis, technical recommendations, and on-site assistance in the cybersecurity incident preventions and recovery.

#### **5.1.3. Vulnerability Management Service**

Service provided PatiKab-CSIRT in the form of coordination, analysis, and technical recommendations in the security hardening efforts, following terms must be fulfilled in order to apply for the service:

- a Informant is the owner of the reported electronic system.
- b Follow-up of previous Vulnerability Assessment activity.

## **6 Incident Reporting**

Cyber Security Incident report can be sent to [csirt\[at\]patikab.go.id](mailto:csirt[at]patikab.go.id) by attaching at least:

- a ID card scan/photograph

b Evidence of the incident in the form of captured screenshots or server log files.

7 ***Disclaimer***

Malware Incident handling will be done according to available tools.

Translation Note :

Bidang Persandian dan Keamanan Informasi – Dinas Komunikasi dan Informatika  
Kabupaten Pati.

Cryptography and Information Security – Communication and Information Department of Pati  
Regency

Dinas Komunikasi dan Informasi  
Communication and Information Department